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Languages

English (Professional Working)
Russian (Professional Working)

Levon Grigoryan

Rooms Division Manager @ The Alexander, a Luxury Collection Hotel, Yerevan | Lecturer @ RAU
Yerevan, Armenia

Summary

Hospitality professional with experience at Hilton and Marriott International.

Currently the Rooms Division Manager at The Alexander, a Luxury Collection Hotel, Yerevan, where I oversee efficient operations, luxury service delivery, personalized guest experience, digital enhancements, flawless cleanliness, and technology-driven improvements in alignment with Marriott Luxury Brand Standards. These initiatives strengthen guest retention and, together with optimized operational expenses, ensure sustainable profitability growth.

In parallel, I have the honor of lecturing in Management at the Russian-Armenian University, teaching Luxury Brand Hotel Management and developing future hospitality leaders.

My leadership philosophy is grounded in data-driven decision-making, team empowerment, disciplined execution, continuous development, and a personalized guest-centric culture. I am committed to elevating brand loyalty through exceptional guest journeys and driving continuous improvements in service quality, employee engagement, and financial performance.

Experience

Russian - Armenian University
Lecturer in Management
September 2024 - Present (1 year 5 months)
Yerevan, Armenia

The Alexander, a Luxury Collection Hotel, Yerevan
Rooms Division Manager
September 2023 - Present (2 years 5 months)
Yerevan, Armenia

Humanize, Inc.
Project Manager / Product Owner
November 2021 - October 2022 (1 year)
Yerevan, Armenia

The Alexander, a Luxury Collection Hotel, Yerevan
2 years 5 months
Assistant FOTH Manager
March 2019 - July 2020 (1 year 5 months)
Yerevan, Armenia

FOTH Supervisor
March 2018 - March 2019 (1 year 1 month)
Yerevan, Armenia

DoubleTree by Hilton Yerevan City Centre
Front Office Agent / Night Auditor
July 2015 - March 2018 (2 years 9 months)
Yerevan, Armenia

Education

Armenian State University of Economics
Master's degree, Regulation of Economy and International Economic
Relations · (2014 - 2016)

Armenian State University of Economics
Bachelor's degree, Regulation of Economy and International Economic
Relations · (2010 - 2014)